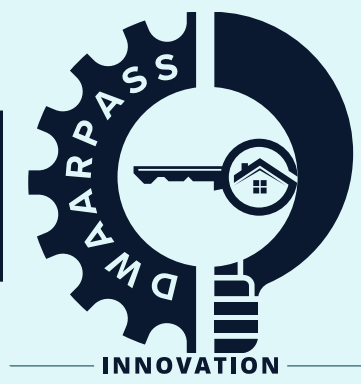




Startup

HCARE24

Smarter Healthcare, Anytime, Anywhere



DwaarPass Innovation Pvt. Ltd.

Founded in **30-Jan-2025**, based in New Delhi

DPIIT-203677 HealthTech startup(**Hcare24**)

Mission:

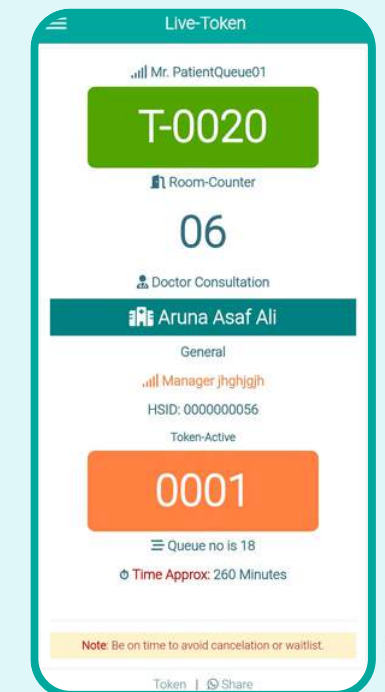
To make 24×7 affordable and accessible healthcare available at public and rural touchpoints through smart digital solutions.

Discover the power of ATH Booths & Mobile OPD CRM

What We Do:

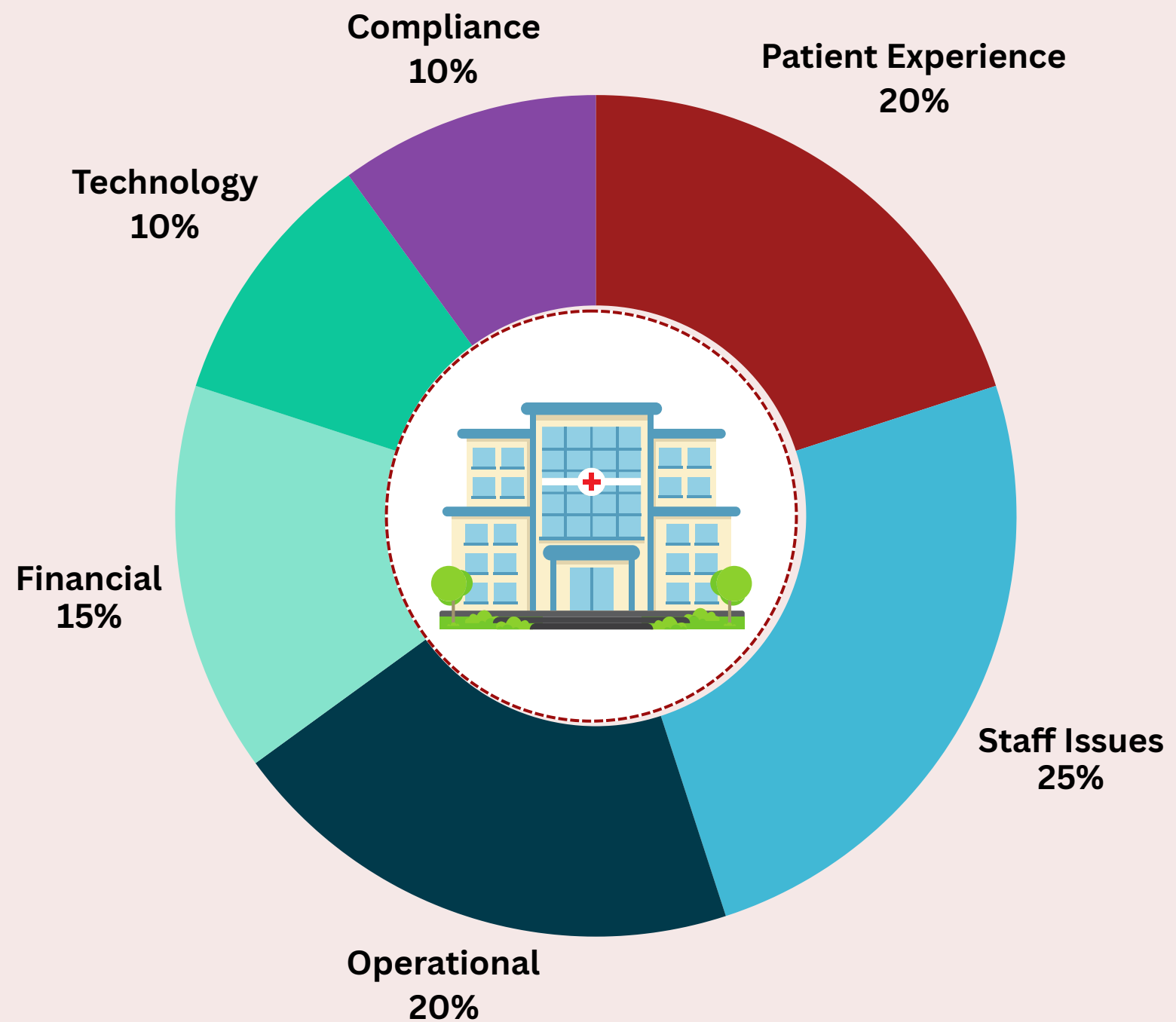
- **Mobile-first OPD CRM + IoT-enabled Smart Health Booths**
- Delivering vitals monitoring, teleconsultation, and e-pharmacy services

Why It Matters: Bridges critical healthcare gaps in underserved areas using scalable, tech-enabled infrastructure





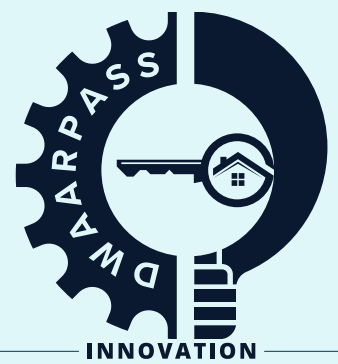
THE PROBLEM



HOSPITAL PAIN POINTS

- 70% of India lacks timely access to quality healthcare.
- High out-of-pocket costs push millions into poverty.
- OPDs are overcrowded, and rural areas lack specialists.
- First-response care is often unavailable in transit zones.

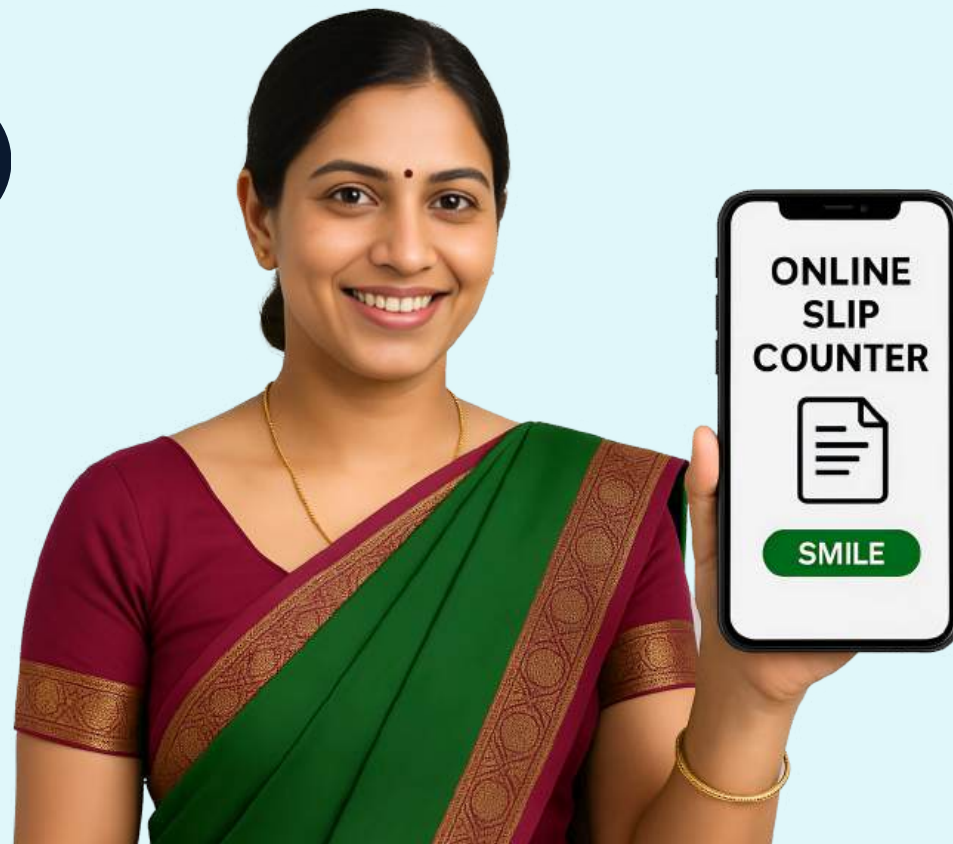




OPD Mobile

Offline & Online Slip Counter

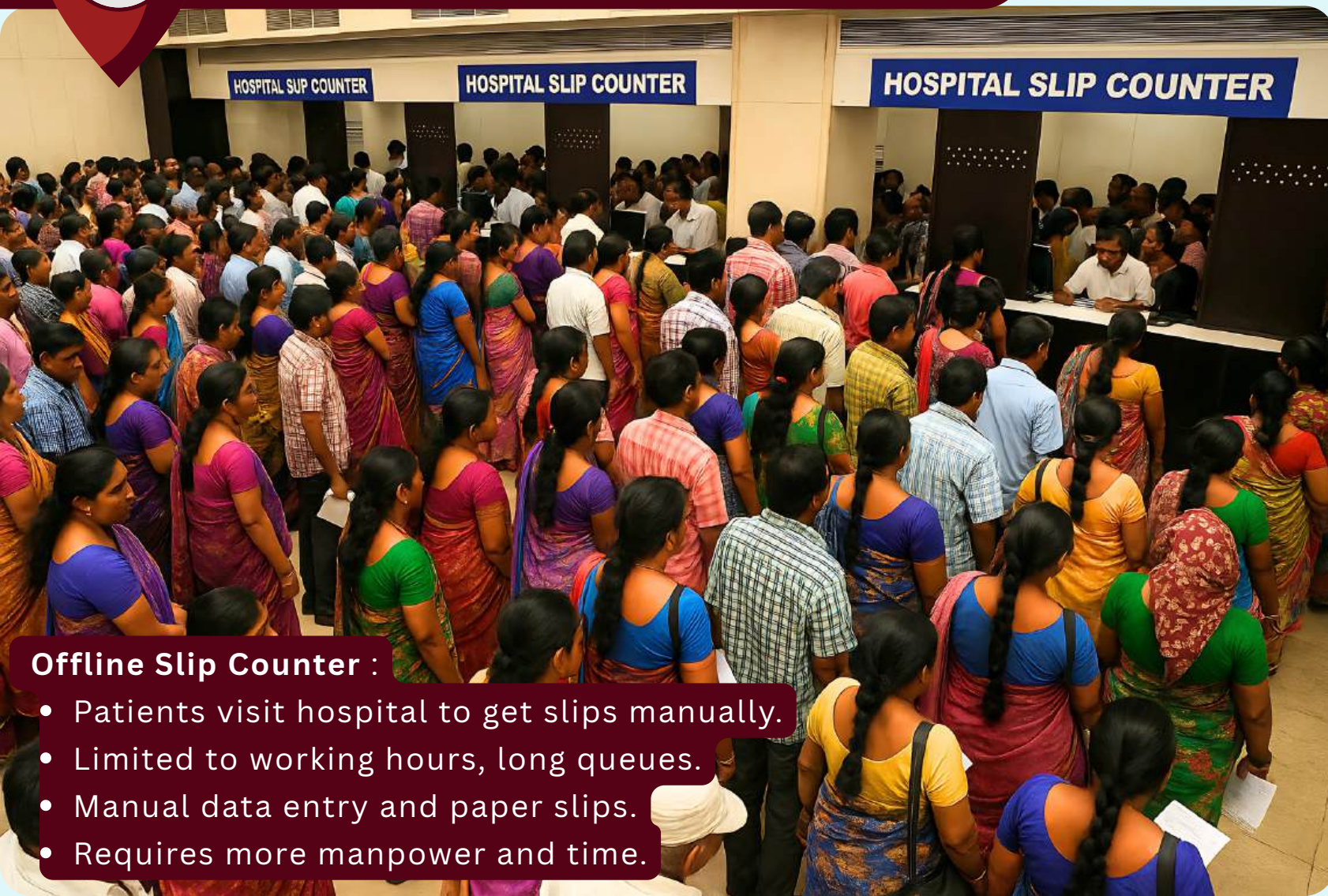
Why Choose Hcare24 CRM
for OPD Slip ?



SOLUTION



COUNTER PROBLEM



Online Slip Counter :

- Patients book OPD slips via website/app.
- 24/7 access, avoids queues.
- Payments, appointment slots, and records are digital.
- Reduces staff workload and waiting time.
- Integrated with patient history and doctor schedules.

Summary:

Online slip counters improve efficiency, save time, reduce crowds, and support digital healthcare systems.

Hospital Analysis ID : 173

Expenses: ₹ 180,000

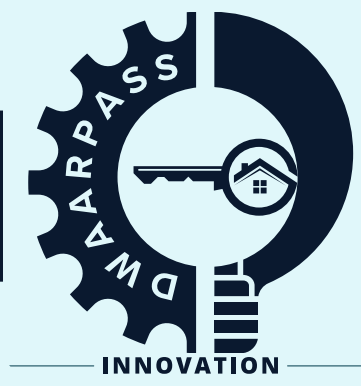
Monthly Clients: 1,500

Price+(18%)	Return	INCOME	Hcare24
₹ 24	35,400	-144,600	215,400
₹ 47	70,800	-109,200	250,800
₹ 71	106,200	-73,800	286,200
₹ 94	141,600	-38,400	321,600
₹ 118	177,000	-3,000	357,000
₹ 142	212,400	32,400	392,400
₹ 165	247,800	67,800	427,800
₹ 189	283,200	103,200	463,200
₹ 212	318,600	138,600	498,600

Note: Analysis **The Red colour** is an indication of a **Loss**, and **The Green colour** is an indication of **Profit**. You would collaborate.Hcare24 Everything you own is always green (**Profitable**).

Live Slip Tracking





THE SOLUTION

Mobile-OPD

Registration

Verification

Doctor & Hospital
SetUp

Patient Journey

Digital Services



Mobile OPD CRM + ATH Smart Booths

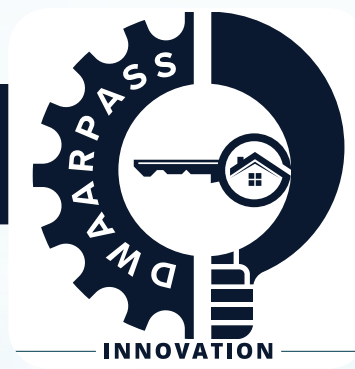
A unified digital healthcare ecosystem **Web + Mobile**:

1. **Mobile CRM** for Admin, Hospitals, Clinics, Doctors, and Patients
2. **ATH Smart Diagnostic Booths** for Remote Health Assessments
3. **White-label & Franchise-ready Platform**, scalable across Tier 2–4 cities

Note: Includes **Offline Counter Solution (Android App)** and **Online Token Booking**.



Hcare24 **ATH** bridges patients 🧑🏻🧑🏻 and Hospitals — delivering accessible, scalable, and efficient care anytime, anywhere .



ATH Use Case

Any Time Healthcare

Deployment :

- ✓ **Hospital** / Clinics
- ✓ Railway & Metro stations
- ✓ Bus stops / Terminals
- ✓ Malls & shopping complexes
- ✓ Corporate offices & tech parks
- ✓ Govt mega-events (e.g. Mahakumbh, trade expos, Military camps / Border posts, Health camps / Disaster relief , **Covid-19** camps, Highway rest areas etc.)

Remote / Rural Areas:

- ✓ Villages & small towns
- ✓ Highway rest stops
- ✓ Hilly / tribal regions

Key Features / Services

- ✓ Vital signs monitoring (BP, heart rate, O2, temperature, BMI)
- ✓ Basic first-aid supplies & emergency kit
- ✓ Video/tele-consultation with doctors
- ✓ Medicine vending (OTC & prescribed via e-consult)
- ✓ Health report print + sync with app/EMR
- ✓ Appointment & ambulance booking
- ✓ Preventive health awareness (via display/interactive screens)

Business / Social Value

- ◆ Decongest hospitals for minor & preventive care
- ◆ Fast first-response at high footfall zones
- ◆ Healthcare access in underserved areas
- ◆ Strengthen public health mission (Digital India, Ayushman Bharat)



Target Users

- Daily commuters 🚆
- Shoppers & urban visitors 🛍️
- Corporate employees 💼
- Event attendees 🎪
- Rural populations with limited healthcare access 🌾



Revenue / Model

- Pay-per-use: small fee per checkup / consult
- Subscriptions: for corporates / societies
- Branding / ads: pharma, insurance, FMCG
- Govt / CSR funding: health mission support

- ✓ Easy to install, minimal maintenance, scalable across India





Mobile OPD WorkFlow

Mobile-OPD

Member Registration

Veritfication

Doctor & Hospital
SetUp

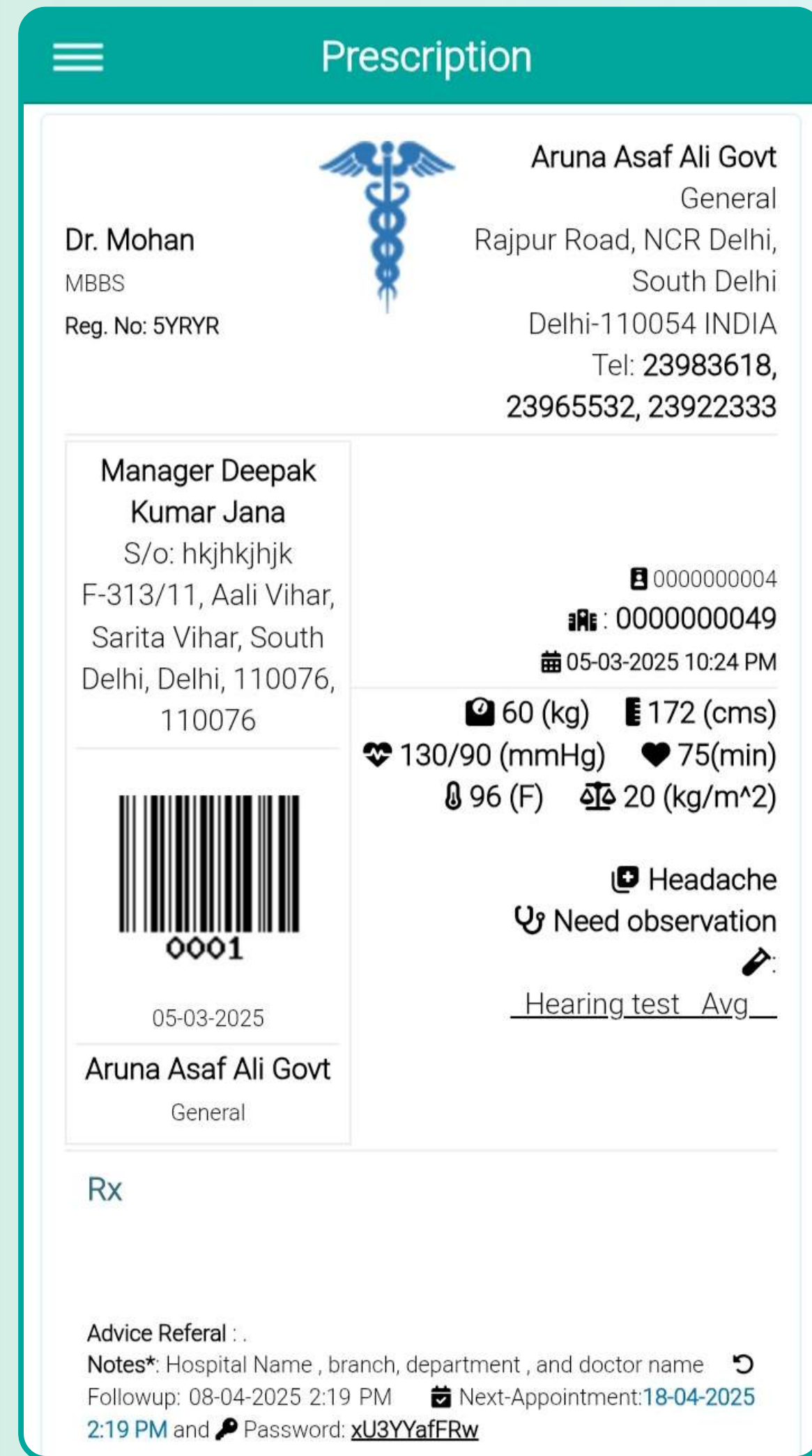
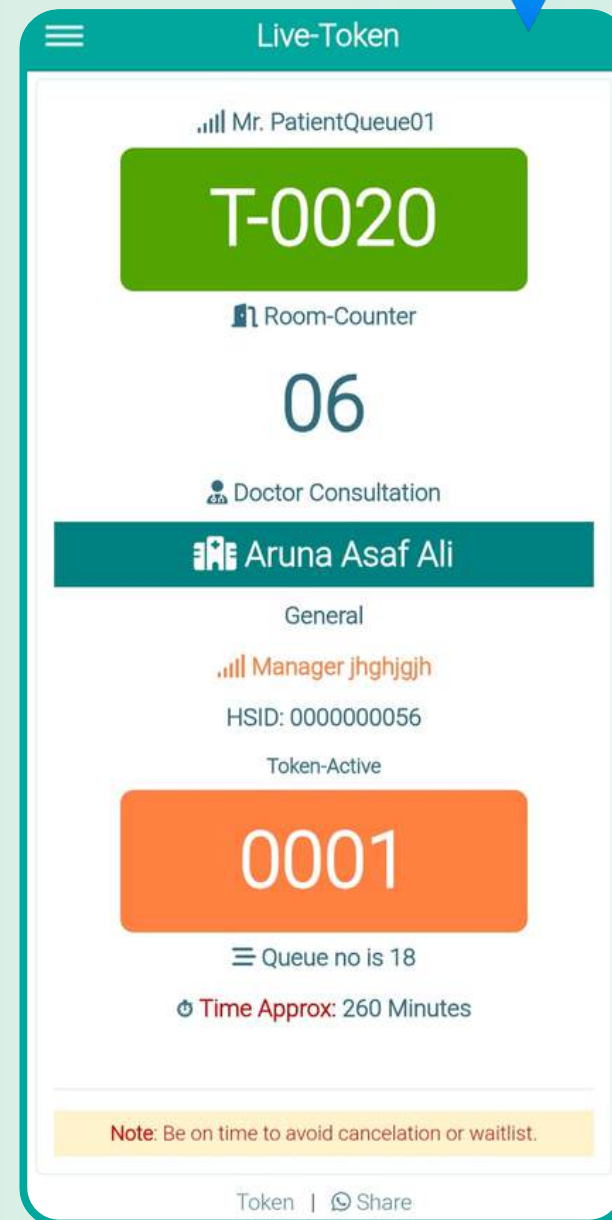
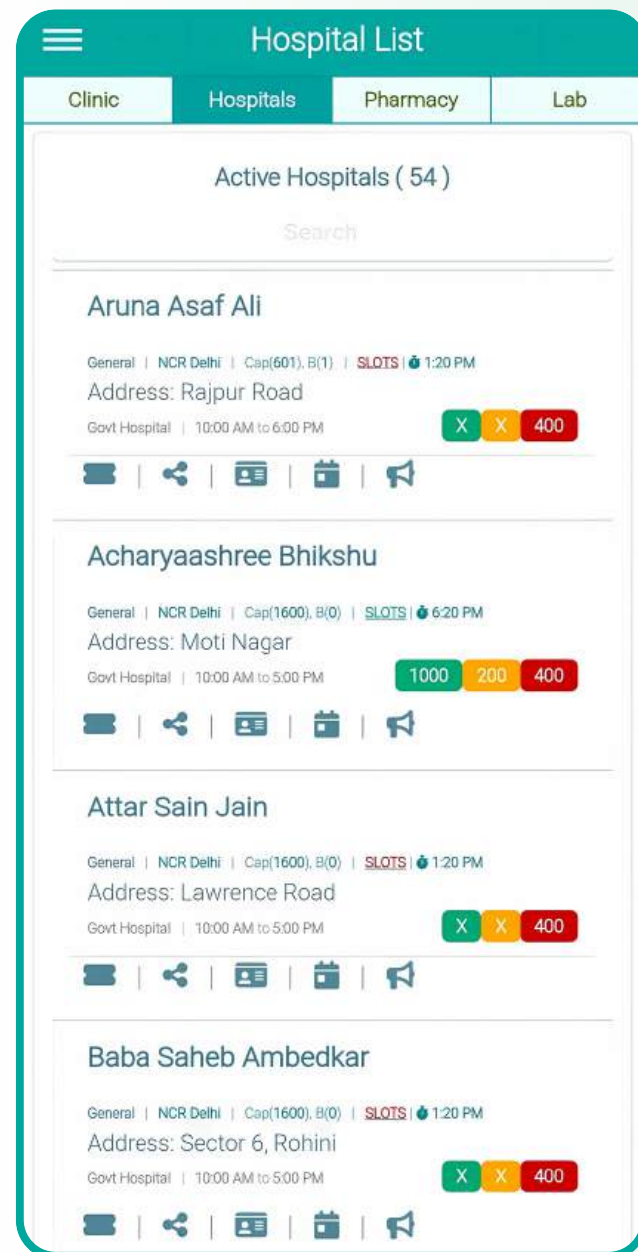
Patient Journey

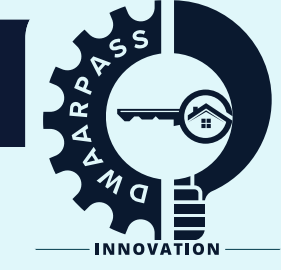
RHID + Slip & Token

Live Status Tracking

Doctor Login & CRM
Management

Prescription Sharing





ATH Booths & Mobile OPD

Benefits of Hcare24



For Hospitals & Healthcare Institutions

- Reduces OPD crowding through digital slip booking
- Real-time OPD slip tracking for efficient queue and flow management
- Auto-sync of vitals and patient data (EMR-compatible)
- Cost-effective triaging for managing minor/non-critical cases
- Simple plug-and-play setup—no large infrastructure required

For Doctors

- Auto-recorded vitals from IoT devices (BP, SpO₂, Temp, ECG, X-ray, blood-test, BMI etc.)
- Real-time OPD queue view for better consultation planning
- Teleconsultation access from any device, anytime
- Helps prioritize critical cases and reduce unnecessary workload
- Extends professional reach to Urban/Rural and remote patients



For Patients

- Avoid long queues with digital or booth-based OPD slips
- 24/7 healthcare access at public places (stations, malls, highways)
- Save time and reduce travel expenses
- On-the-spot vitals check and printed/digital health reports
- Book follow-ups and ambulance services easily through app or kiosk



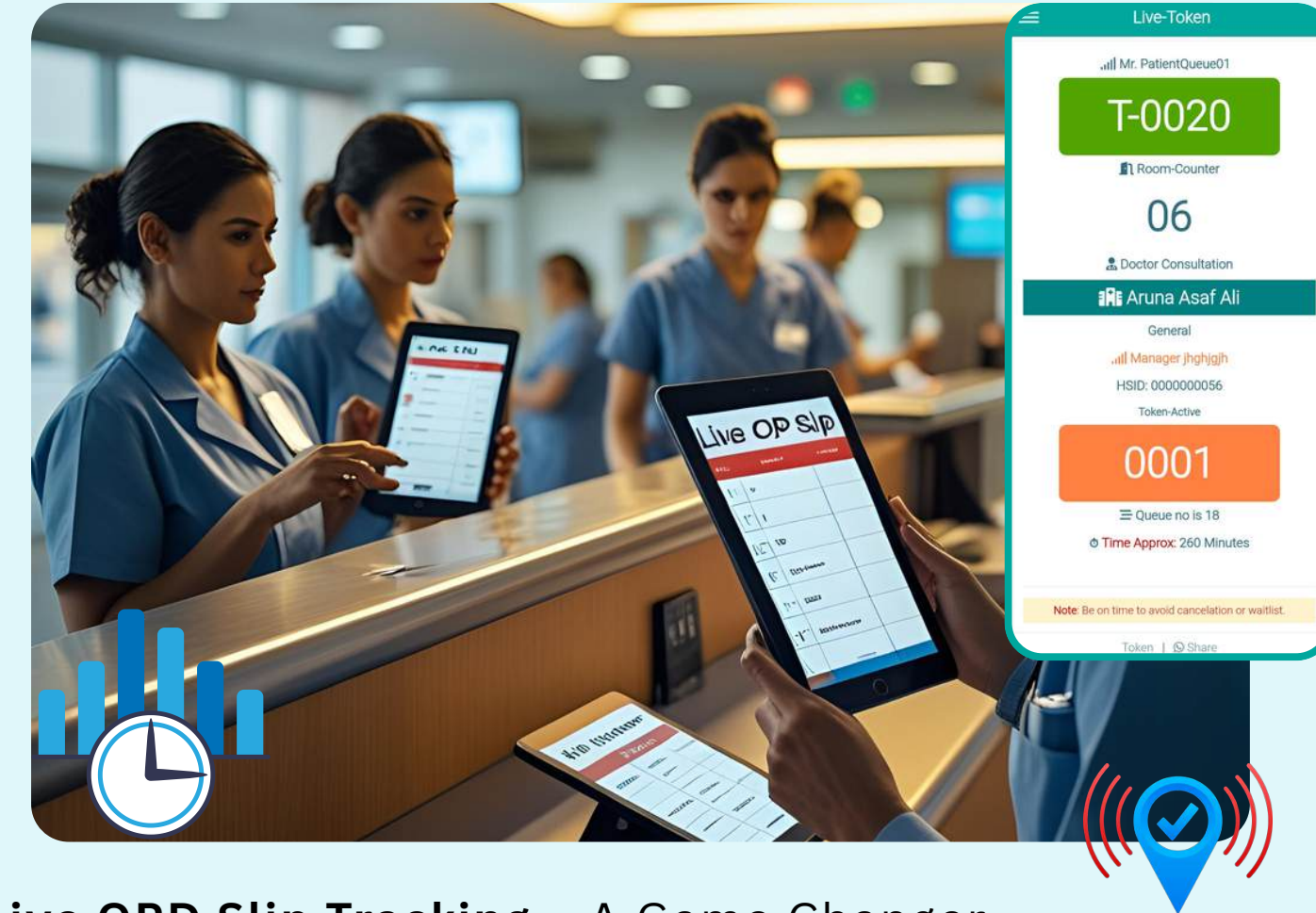
For Caregivers / Family Members

- Live tracking of patient's OPD status and consultation turn
- Timely alerts minimize waiting time and confusion
- Smoother coordination between patient, doctor, and hospital
- Reduces emotional and logistical stress for families



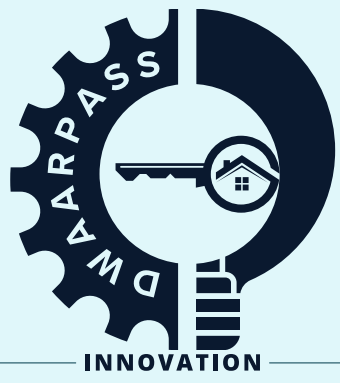
Time & Cost Efficiency

- Reduces repeat hospital visits for non-critical issues
- Lowers dependency on manual OPD desk staff
- Faster consultation turnover = higher OPD capacity
- Enables same-day doctor access, even in rural locations



Live OPD Slip Tracking – A Game Changer

- Real-time queue updates for patients on mobile or kiosk
- Doctors can plan time slots efficiently based on live slip data
- Hospitals gain better control over OPD flow and congestion
- Enhances patient satisfaction and trust through transparency



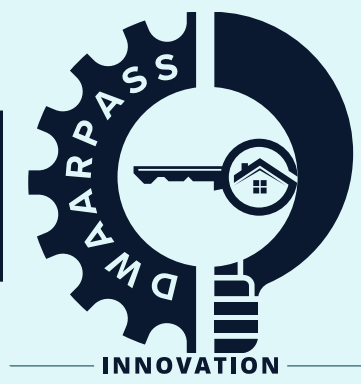
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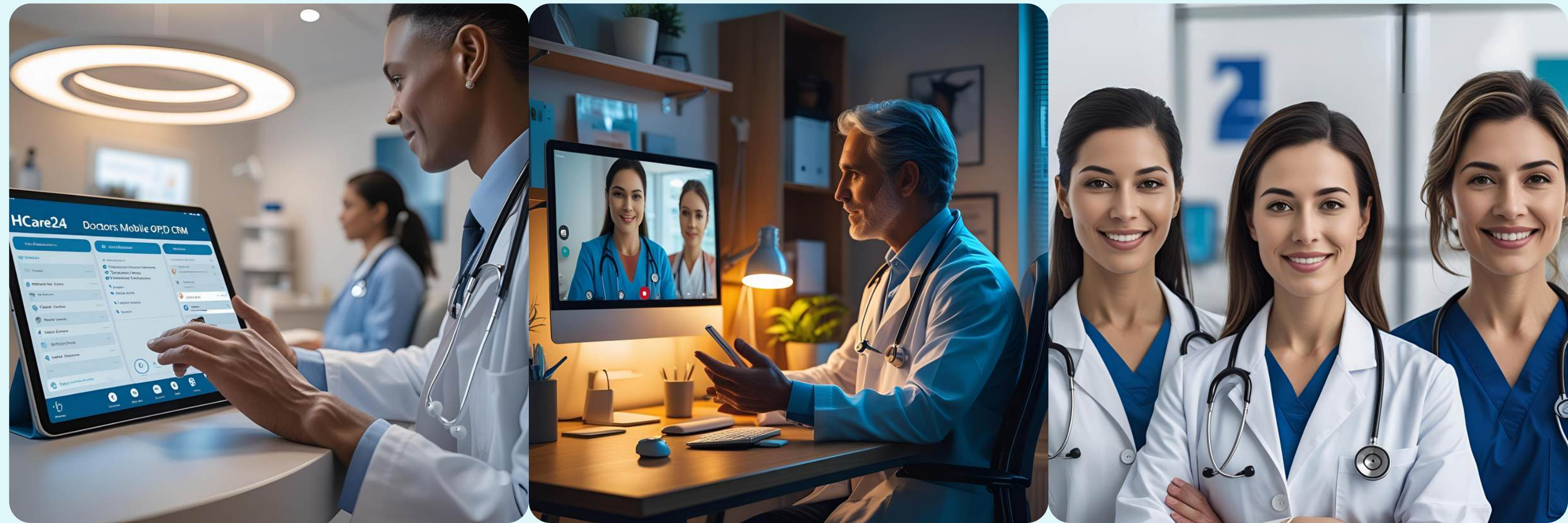


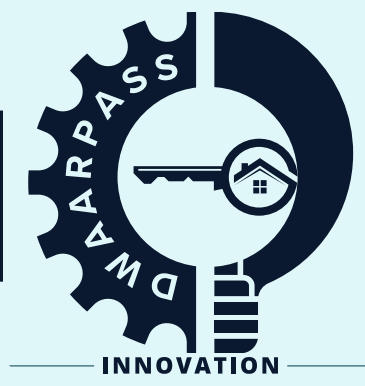
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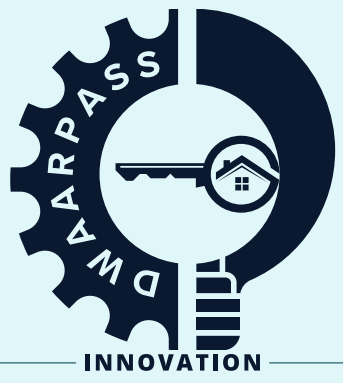
For

PATIENTS

Benefits of Hcare24

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- Save time and reduce travel expenses
- On-the-spot vitals check and printed/digital health reports
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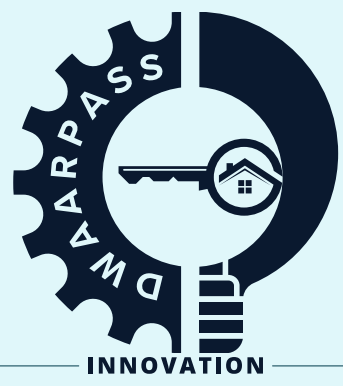
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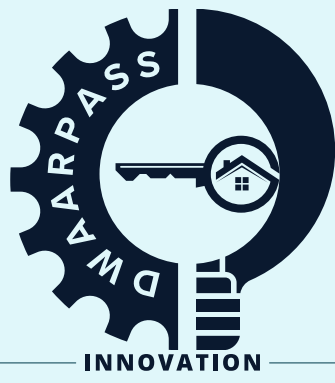
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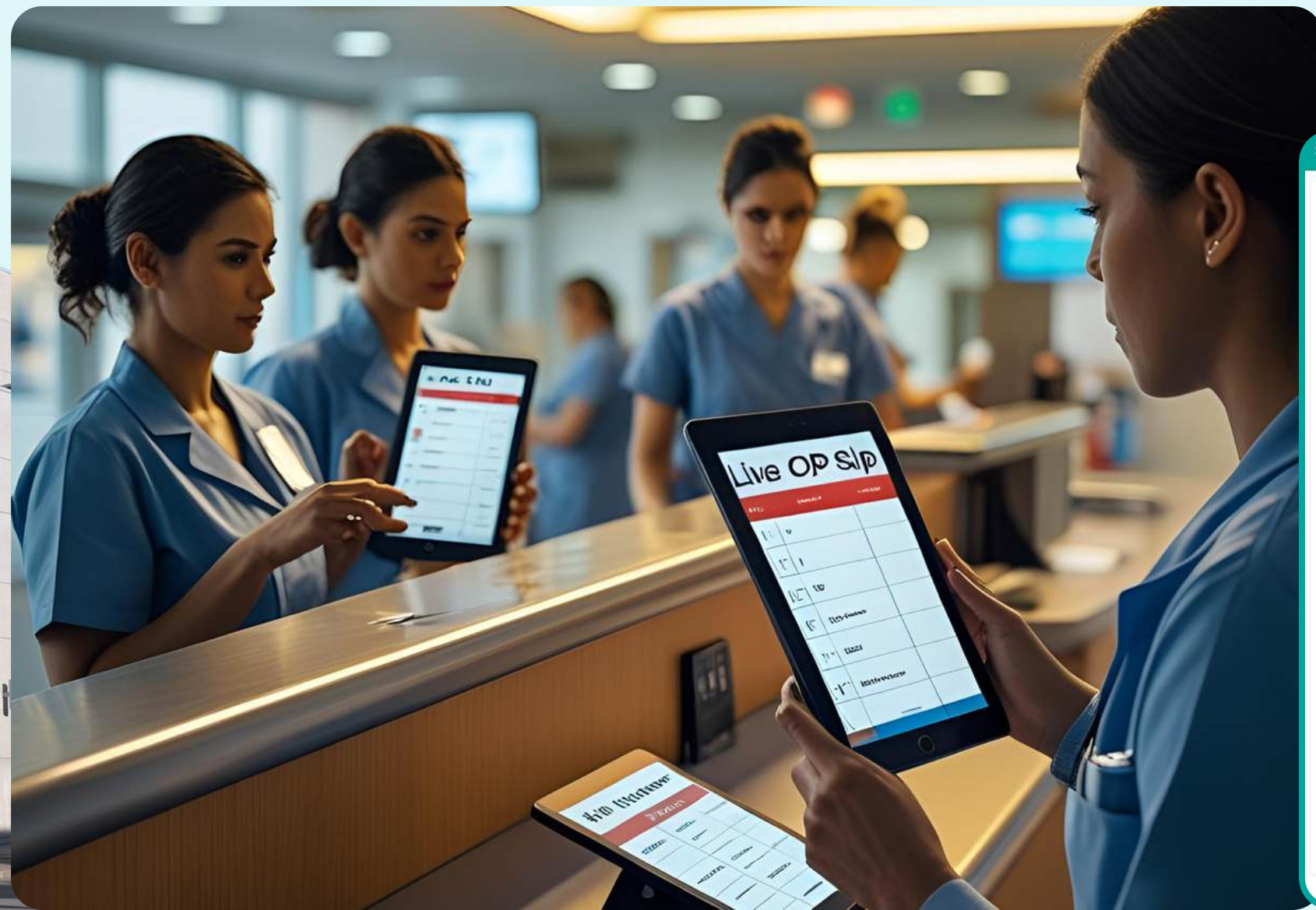




LIVE OPD SLIP TRACKING

A Game Changer

- Real-time queue updates for patients on mobile or kiosk
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- Enhances patient satisfaction and trust through transparency



Live-Token

Mr. PatientQueue01

T-0020

Room-Counter

06

Doctor Consultation

Aruna Asaf Ali

General

Manager jhghjgh

HSID: 0000000056

Token-Active

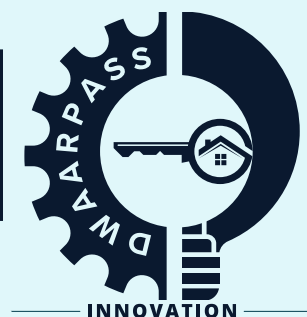
0001

Queue no is 18

Time Approx: 260 Minutes

Note: Be on time to avoid cancellation or waitlist.

Token | Share



Competitive Analysis

Indian Healthcare Online Consulting Companies

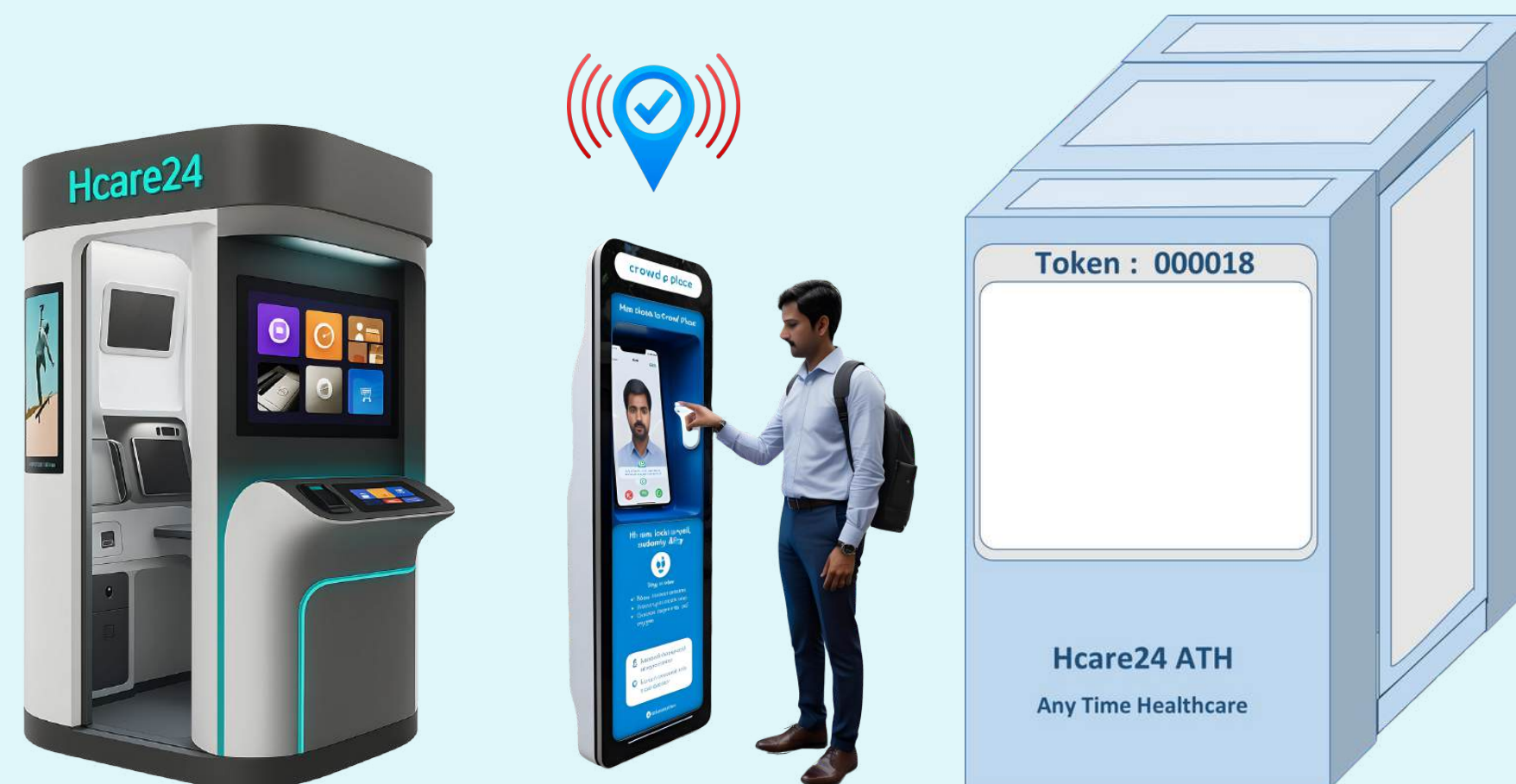
#	Company Name	Growth	Segment	Growth
1	Practo	30-35%	Telemedicine & Consultations	High
2	DocOnline	25-30%	Teleconsultations	Moderate
3	mfine	30-35%	Telemedicine & AI Health Assessments	High
4	1mg	25-30%	Online Pharmacy & Diagnostics	High
5	Lybrate	20-25%	Online Consultations	Moderate
6	HealthifyMe	25-30%	Wellness & Fitness Services	High
7	Tata Health	30-35%	Virtual Consultations & Wellness	Moderate
8	CallHealth	20-25%	Home Healthcare & Diagnostics	Low
9	PharmEasy	30-35%	Online Pharmacy & Health Services	High
10	Medlife	25-30%	Online Pharmacy & Diagnostics	Moderate

#	Company Name	Launch Year	Audience	Market(AVG) ₹ (Billion)
1	Practo	2008	Urban & Semi-urban Users	27.5
2	DocOnline	2015	Working Professionals	7.5
3	mfine	2017	Health-Conscious Individuals	14
4	1mg	2015	General Population, Elderly	17.5
5	Lybrate	2013	All Age Groups	9
6	HealthifyMe	2012	Fitness Enthusiasts	7
7	Tata Health	2019	Corporate Employees, General	6
8	CallHealth	2016	Families, Elderly Care	4.5
9	PharmEasy	2015	General Population, Elderly	10
10	Medlife	2014	General Population, Elderly	5
Total (AVG)				₹ 108

USP Hcare24+

Feature	Hcare24	Traditional Providers
Full-stack ecosystem	✓	✗
AI + IoT integration	✓	✗
Scalable Rural + Urban	✓	✗
B2C + B2B + Franchise	✓	✗

Digital OPD apps, basic health kiosks – but none offer this integrated, scalable booth + CRM model





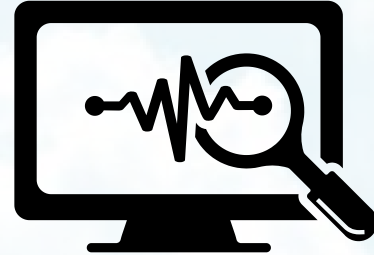
Go-to-Market

Business Model

Any Time Healthcare



Doctor
Consultation



OPD
Diagnostics



Emergency
Support



Smart
Biometer



ECG
IoT Device



Oxygen
IoT Device



Digital
Prescription



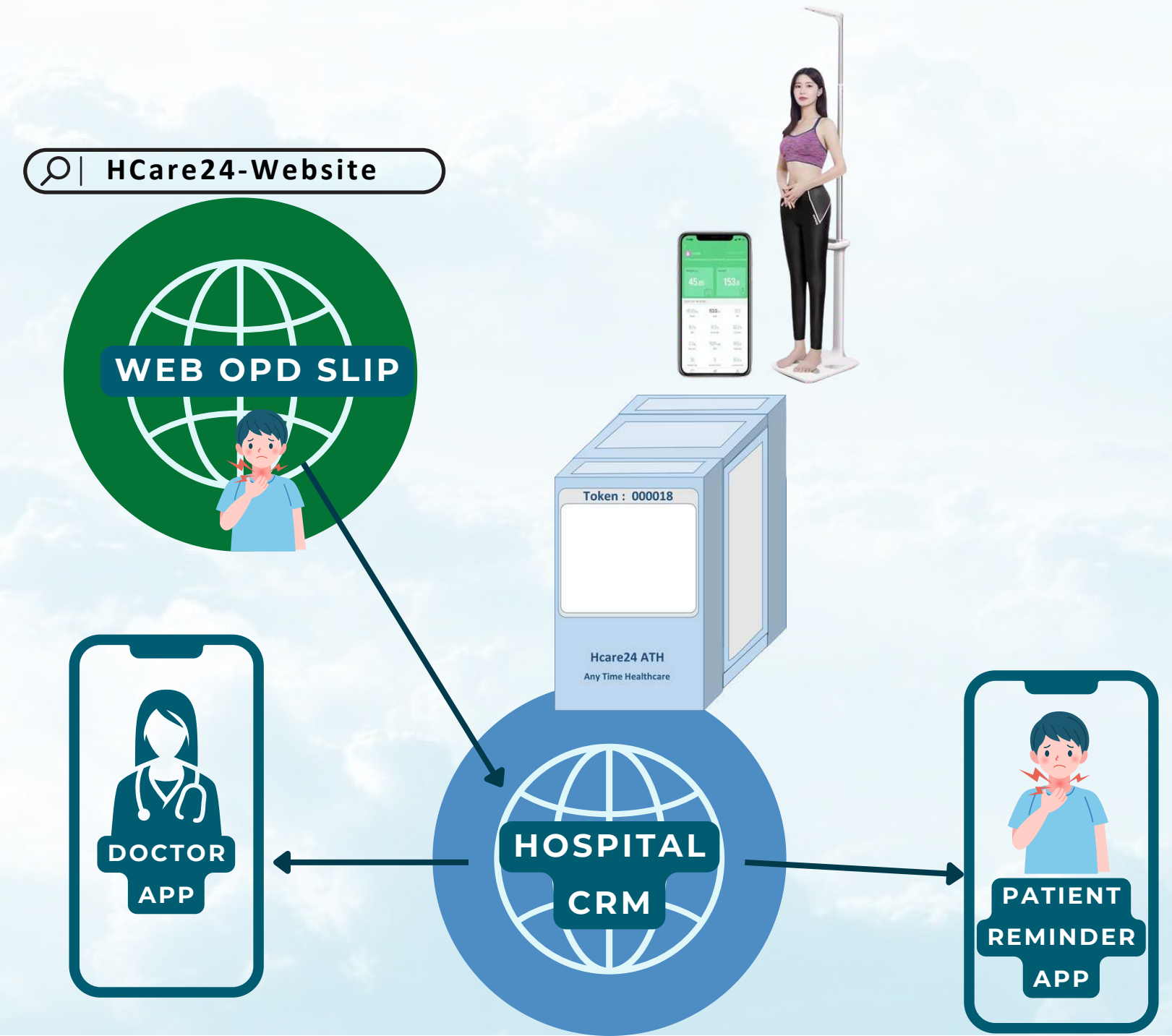
Live Slip
Tracking Status

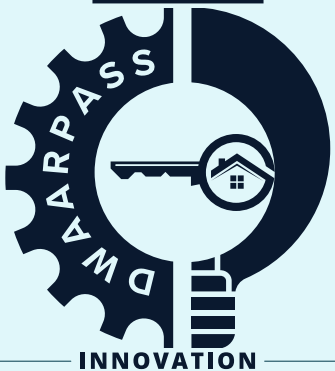


Online
Pharmacy

Mobile OPD CRM + ATH Smart Booths

1. **B2C:** Subscription plans for home care, telehealth, and diagnostics
2. **B2B:** Licensing platform to clinics, hospitals, and wellness centers
3. **Franchise:** ATH booths in Urban & Rural/underserved areas
4. **Govt/NGO:** Public-private partnerships for community healthcare





OUR TEAM



Founders & Director

Deepak Kumar Jana

Full Stack Dev, exp:12+ yrs



Co-Founders

Dr. Shabnam Panwar

Doctor, exp:10+ yrs



Director

Miss Urvashi

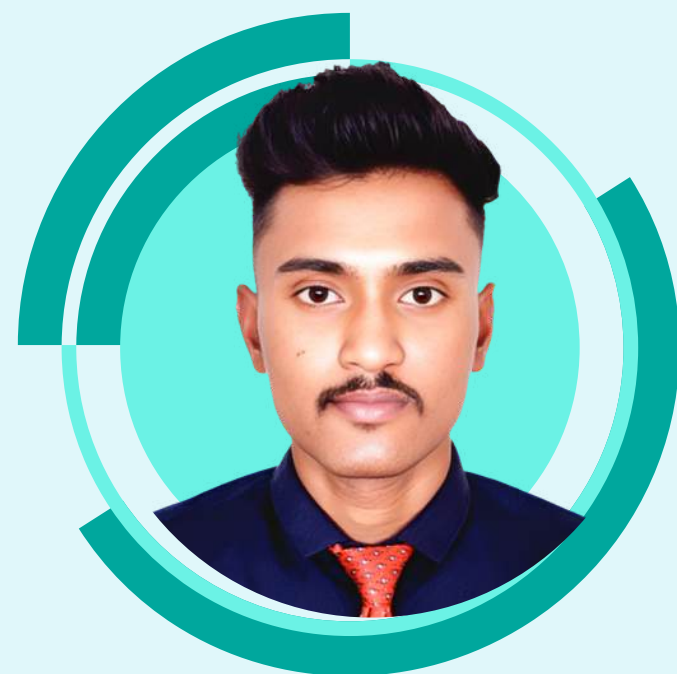
Consultant, exp: 15+ yrs



Marketing

Mr. Amaan Singh

Marketing, exp:3 yrs



Co-Founders

Mr. Ghanshyam Patel

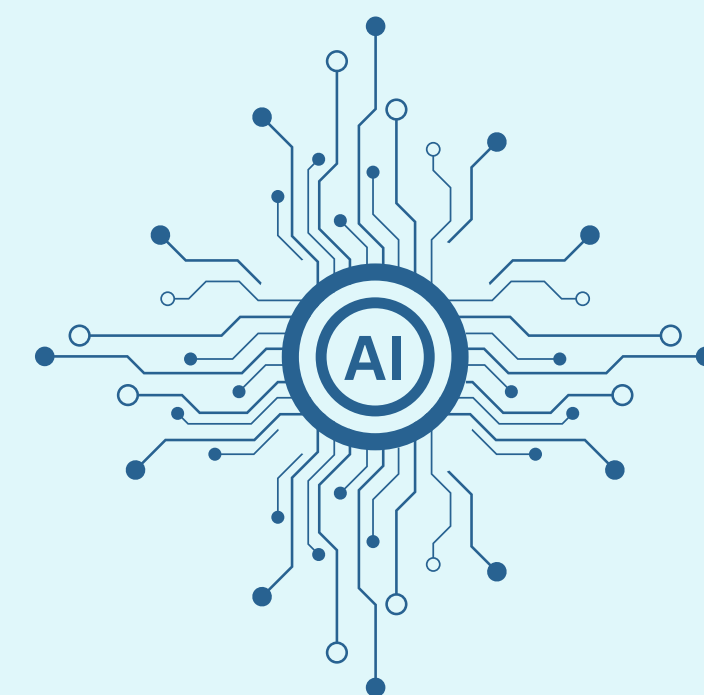
Marketing, exp:5+ yrs

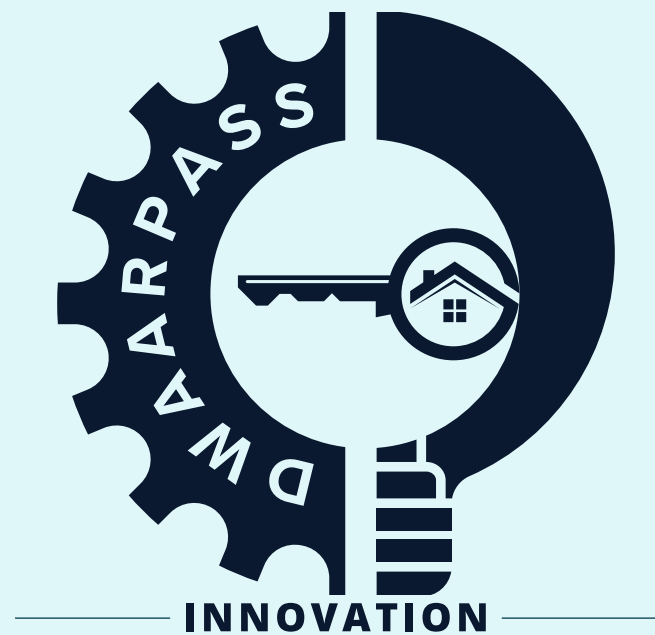


Marketing

Mrs. Sushma Biswas

Networking, exp:15+ yrs





We are not just building devices—we are building bridges

Thank You

Between villages and cities, patients
and doctors, technology and trust.



Hcare24

Join us. Invest. Franchise. Partner.

नमस्ते

Let's revolutionize healthcare access in India—together.

Contact Us

 dwaarpass.in

+91 99995 53320

 [linkedin.com/in/dwaarpass](https://www.linkedin.com/in/dwaarpass)